Hunter Douglas

Installation • Operation • Care

Cadence® Soft Vertical Blinds with the Paramount® Contoured Headrail System
CONTENTS

Getting Started:
Product View ................................................................. 1
Product View — DualFold™ Valance (Standard) ..................... 2
Product View — Crestover™ Wood Valance (Optional) ......... 2
Mounting Types and Window Terminology .......................... 3
Installation Components Needed ....................................... 3
Tools and Fasteners Needed ............................................. 5

Installation:
Valance Assembly ............................................................ 6
Inside or Ceiling Mount Installation ................................... 9
Outside Mount Installation .............................................. 11
Attach Louvers .................................................................. 12
Attach the Vertical Cord Tensioner .................................. 13
Cord Adjustment .............................................................. 14
Valance Installation — Outside Mount Installations Only .... 15

Operation:
Split Stack Blinds Operation ............................................ 16
Side Stack Blinds Operation ............................................. 17

Care:
Removing the Headrail .................................................... 19
Cleaning Procedures ....................................................... 19

Child Safety:
Warning ........................................................................... 20
Cord Loop Blinds ............................................................ 20

Questions?
Call the Hunter Douglas Customer Information Center at
1-888-501-8364.

© 2014 Hunter Douglas. All rights reserved. All trademarks used herein are the property of Hunter Douglas.
Product View

- Standard PermaTilt® Wand Control System
- Optional PermAssure® Safety Wand Control System
- Optional Cord and Chain Control System
- Louvers
- Headrail
GETTING STARTED

Product View — DualFold™ Valance (Standard)

IMPORTANT: DualFold™ Valances are not shipped assembled.

Product View — Crestover™ Wood Valance (Optional)
Thank you for purchasing Hunter Douglas Cadence® Soft Vertical Blinds. With proper installation, operation, and care, your new blind will provide years of beauty and performance. Please thoroughly review this instruction booklet and enclosed packing list before beginning the installation.

- Remove headrail, louvers, and DualFold™ valance from the package. Do not discard any of the packaging material until the blind operates to your satisfaction.
- Contents of your hardware package may vary depending upon whether the headrail is mounted inside or outside the window frame.

**Mounting Types and Window Terminology**

If the installation brackets are mounted correctly, the rest of the installation process follows very easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.

- **Molding**
- **Head Jamb**
- **Jamb**
- **Sill**

Collectively, the sill and jambs are called the "window casement."

**Installation Components Needed**

Check the packaging to be sure you have all the components needed to install your blind.

**IMPORTANT:** For outside mount valance installations, the short valance hanger, see “Optional Components” on page 4, count will be the same as the headrail installation brackets.

<table>
<thead>
<tr>
<th>Blind Width</th>
<th>Brackets Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>10” – 24”</td>
<td>2</td>
</tr>
<tr>
<td>24”/” – 48”</td>
<td>3</td>
</tr>
<tr>
<td>48”/” – 72”</td>
<td>4</td>
</tr>
<tr>
<td>72”/” – 96”</td>
<td>5</td>
</tr>
<tr>
<td>96”/” – 120”</td>
<td>6</td>
</tr>
<tr>
<td>120”/” – 144”</td>
<td>7</td>
</tr>
<tr>
<td>144”/” – 168”</td>
<td>8</td>
</tr>
<tr>
<td>168”/” – 192”</td>
<td>9</td>
</tr>
</tbody>
</table>
GETTING STARTED

Required Components

■ Installation Brackets:

➤ EZ-On Installation Bracket. These installation brackets are used for inside and ceiling mounts. They are also included with the other two installation brackets shown below.

➤ 3½" L-Bracket with EZ-On Installation Bracket. These are used as standard outside mount brackets.

➤ Adjustable Bracket Assembly with EZ-On Installation Bracket. These are used when the headrail needs to be further from the wall than the distance the 3½" L-Bracket can achieve.

■ Short Valance Hanger. These are used with blinds that have a valance and are in addition to the above mounting brackets.

Optional Components

■ Leveling Valance Bracket. These are used to help support the valance if the returns are not long enough to contact the wall.

■ Outside Mount Deluxe L-Bracket without EZ-On Installation Bracket. These are used with the 4½" slider extension plate listed below. This is a heavier bracket than the adjustable bracket assembly with the EZ-On installation bracket and will allow you to move the headrail even further from the wall.

■ 4½" Slider Extension Plate. These are used with the outside mount deluxe L-bracket and will allow you to move the headrail even further from the wall. Attach an EZ-On installation bracket to this bracket to attach the headrail.

■ 4" Heavy-Duty Wall Bracket. These are vertical space-saving brackets that will also allow you to extend the headrail beyond the standard distance from the wall. Attach an EZ-On installation bracket to this bracket to attach the headrail.

■ Mounting Shim. These wedges are used in pairs to level a headrail.

■ Screw and Nut. These are used to attach the EZ-On installation brackets and the slider extension plates to other installation brackets.
Tools and Fasteners Needed

- Flat blade and Phillips screwdriver
- Measuring tape and pencil
- Level (laser level is recommended)
- Power drill and drill bits (1/4" hex driver also recommended)

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#8 Hex Head Screws (Provided).** Two 2" screws are provided per installation bracket.

- **Longer #8 Hex Head Screws (Not Provided).** Use #8 mounting screws long enough for a secure attachment.

- **Wall Anchors (Not Provided).** If mounting into drywall, you will need wall anchors to ensure a secure installation.

- **Screws and Nuts (Provided).** Extension plates come with screws and nuts.
INSTALLATION

Valance Assembly

Refer to the appropriate section below for your valance:

**DualFold™ Double-Tiered**

**IMPORTANT:** The DualFold™ Valance should be assembled upside down.

- Slip the curved edge of the top valance insert over the round end of the assembly clip.
- Slide the curved edge of the bottom valance insert onto the bottom edge of the assembly clip.

**IMPORTANT:** The lower edge of the bottom valance insert should be between the top insert and the assembly clip.
Insert and slide the assembly clip into the clear grooves on the front of the dust cover.

Install the valance corners and the returns.

**IMPORTANT:** Angle the corner as it is inserted into the louvers.
**INSTALLATION**

- The valance assembly is now complete. Position the valance upright.

**Crestover™ Wood Valance (Using Dovetail Corner Clips) Assembly**

- Slide the two dovetail clips attached to the wood valance face into the corresponding grooves on the valance returns.

**NOTE:** If the returns are too long, they can be shortened using a cut-off saw to remove material from the back edge. Do not cut the miter corners to shorten the returns.
Inside or Ceiling Mount Installation

For outside mount installations, see “Outside Mount Installation” on page 11.

Measure and Mark Installation Bracket Location

- Mark installation bracket locations between 2" and 4" from each end of the headrail. Evenly space intermediate installation brackets between end installation brackets at 24" to 30" intervals.

**IMPORTANT:** If you do not have a mounting template, measure the depth and add 1/2" clearance between the louver and the window (i.e. 2 1/2" for 3 5/8" louvers). Blinds having widths greater than 120" will require additional brackets to support the stacked louvers.

Install Installation Brackets (and Assembled Valance)

**IMPORTANT:** The inside surface of the dust cover has three parallel grooves, use the center groove to position drill holes.

- Drill pilot holes through the dust cover valance at the installation bracket locations as marked.

- Turn the DualFold™ Valance upright. Insert the valance into the window opening with the returns flush to the wall.

**IMPORTANT:** The returns may need to be trimmed to the desired length.

- Hold the valance in position and drill through the valance into ceiling.

- Position an installation bracket at each hole and screw into place.
INSTALLATION

- Align and secure the valance against the ceiling into its finished mounting position.

Install the Headrail

- Center the headrail underneath the installation brackets.
- Tilt the headrail and insert it into the front edge of the installation brackets.
- Pull forward, then roll the headrail back toward the rear of the blind.
- Push up and snap into place.

Test the Headrail Operation

- For a headrail with the cord and chain control system, unpack the chain and cord.
- Check that the chain/wand will rotate the louver hooks.
- Check that the cord/wand will traverse the louver hooks.
Outside Mount Installation

- Center the headrail over the window opening at the desired height. Use a pencil to lightly mark each end of the headrail.

- Mark the installation bracket locations between 2" and 4" from each end of the headrail.
  - If more than two installation brackets came with your order, space additional bracket(s) evenly on wood, between the two end brackets and mark their location.

- Center each installation bracket on the marks and mark the location for the screw holes (3½" L-bracket shown, all others are mounted in a similar fashion).
  - A minimum of 2" flat vertical surface is required to mount the brackets.
  - The top of the installation brackets should be at the desired height. The brackets should be level and aligned.

  **CAUTION:** The rear of the brackets must be flush against a flat mounting surface. Do not mount brackets on curved molding.

- Drill the screw holes using a ⅜" drill bit.

  **IMPORTANT:** Use drywall anchors when mounting into drywall.

- Fasten installation brackets to the mounting surface using the hex head screws provided.

Install Short Valance Clips

**IMPORTANT:** This is only for outside mount blinds that include a valance.

- Space the short valance clips along the headrail near the positions of the headrail installation brackets.
  - The short valance clips can be on either side of the installation brackets.
  - The end short valance clips need to be at least 1" in from the end of the headrail.
INSTALLATION

■ Set the rear of the short valance clip against the back track of the headrail and twist them into position.

Headrail Installation

■ Center the headrail underneath the installation brackets.

■ Tilt the headrail and insert it into the front edge of the installation brackets.

■ Push back, then roll the headrail back up toward the rear of the blind.

■ Push up and snap into place.

Test the Headrail Operation

■ For a headrail with the cord and chain control system, unpack the chain and cord.

■ Check that the chain/wand will rotate the louver hooks.

■ Check that the cord/wand will traverse the louver hooks.

Attach Louvers

■ Use the safety wand on the wand assembly (or the chains on a cord and chain control system) to rotate the louver hooks so the slot between the long and the short prong of the carriers are facing you.

■ Push the louver into the hooks until it “snaps” into place.
Attach the Vertical Cord Tensioner

Before doing anything, you must first slide the vertical cord tensioner to the bottom of the cord loop.

- To release the cord tensioner, pull the mounting base down, away from the tensioner body.
- Slide the cord tensioner down to the bottom of the cord loop.
- Install the blind and use the instructions in the Vertical Cord Tensioner Kit to secure the cord tensioner to the window casement.

**WARNING:** It is imperative that the cord tensioner be properly secured to the wall or window frame to reduce children's access to the cord loop. Young children can strangle in cord loops. They can also wrap cords around their necks and strangle.

**CAUTION:** The blind will not operate properly unless the cord tensioner(s) is secured. A Vertical Cord Tensioner Installation Kit has been included with your blind. Follow the instructions in the kit to correctly secure the cord tensioner(s).
INSTALLATION

Cord Adjustment

NOTE: Cord length and/or tension cannot be adjusted for PermaTilt® Wand Control System. It is set in the factory to help ensure that the product meets cord safety standard.

To Reduce Cord Length on a Side Stack Blind — Cord and Chain Only

■ Release the tension on the cord with the cord tensioner; see “Attach the Vertical Cord Tensioner” on page 13.

■ Place the blind in the open position.

■ Locate the cord knot in the front of the lead carrier.

■ Loosen the adjusting screw until the cord moves.

■ Pull the cord to the desired length.

■ Tie a double knot.

■ Tighten the adjusting screw.

■ Reset the cord tension with the cord tensioner.

■ Test for proper cord tension.

■ Cut the excess cord.

To Reduce Cord Length on Split Stack Blinds

■ Release the tension on the cord with the cord tensioner; see “Attach the Vertical Cord Tensioner” on page 13.

■ Place the blind in the closed position.

■ Locate the cord ends in the front of the lead carrier.

■ Loosen the adjusting screw.

■ Select the cord knot that adjusts the cord length only; if carrier movement is observed, select the other cord.

   CAUTION: Cutting the wrong cord will cause irreparable damage.

■ Pull the cord to the desired length.

■ Tie a double knot.

■ Tighten the adjusting screw.

■ Reset the tension with the cord tensioner.

■ Test for proper cord tension.

■ Cut the excess cord.
Valance Installation — Outside Mount Installations Only

After the headrail is installed, determine if the returns reach the back wall. If they do not, you will have to use the leveling brackets. Place one at each end of the valance.

- Make sure that the headrail assembly is pulled out all the way and remains there while installing the valance.
- Hold the valance assembly up to the headrail.
- Push the edge of the dust cover into the short valance clips.
- Push the entire valance assembly all the way back toward the wall.
- The returns should meet the wall (if not, install leveling brackets on both ends just inside the returns). If pushing in the valance assembly all the way causes the valance to bow, trim the returns using scissors.

![Diagram of valance installation](image-url)
OPERATION

Split Stack Blinds Operation

PermaTilt® Wand Control

NOTE: Cord length and/or tension cannot be adjusted for PermaTilt® Wand Control System. It is set in the factory to help ensure that the product meets cord safety standard.

■ Tilting. (gray arrows) When tilting your louvers use one hand to hold the tether to keep it from moving, while turning the wand handle with your other hand. This prevents the tensioned cord from twisting.

■ Traversing. (black arrows) When traversing your louvers use one hand to hold the tether to keep it from moving, while pulling the tensioned cord up or down with your other hand.

NOTE: Do not over torque the wand. It can cause the louvers to kick out at the bottom of the blind.

PermAssure® Safety Wand Control

■ Pushing and pulling on the wand will open or close the blind (black arrows).

NOTE: Please don't bow the wand. Hold the wand at a 45° angle. Push or pull the wand to open or close your louvers.

■ Twist the wand to open or close the louvers (gray arrows).

IMPORTANT: Do not over torque the wand. It can cause the louvers to kick out at the bottom of the blind.
Cord and Chain

- Use the pull cords attached to the cord tensioner to open or close the blind (black arrows).
- Use the tassels and chains to rotate the louvers open or closed (gray arrows).

Side Stack Blinds Operation

**NOTE:** Cord length and/or tension cannot be adjusted for PermaTilt® Wand Control System. It is set in the factory to help ensure that the product meets cord safety standard.

PermaTilt® Wand Control

- **Tilting.** (gray arrows) When tilting your louvers use one hand to hold the tether to keep it from moving, while turning the wand handle with your other hand. This prevents the tensioned cord from twisting.

- **Traversing.** (black arrows) When traversing your louvers use one hand to hold the tether to keep it from moving, while pulling the tensioned cord up or down with your other hand.

**IMPORTANT:** Do not over torque the wand. It can cause the louvers to kick out at the bottom of the blind.
OPERATION

PermAssure® Safety Wand Control

■ Pushing and pulling on the wand will open or close the blind (black arrows).

**NOTE:** Please don’t bow the wand. Hold the wand at a 45° angle. Push or pull the wand to open or close your louvers.

■ Twist the wand to open or close the louvers (gray arrows).

**IMPORTANT:** Do not over torque the wand. It can cause the louvers to kick out at the bottom of the blind.

Cord and Chain

■ Use the pull cords attached to the cord tensioner to open or close the blind (black arrows).

■ Use the tassels and chains to rotate the louvers open or closed (gray arrows).
Removing the Headrail

- Remove the louvers.
  - Push up on the louver.
  - Gently open the louver hook by inserting a ‘credit card’ size piece of rigid plastic between the louver hook.
  - Carefully remove the louver.
- For cord and chain control units, disconnect the cord tensioner from its mounting place.
- Locate the rear tab on the installation bracket.
- Firmly holding the headrail, push up on the rear tab with your finger to release the headrail.
- Roll the headrail down at the rear and then push it toward the window, releasing it from the installation brackets.

**CAUTION:** Removing long headrails will require more than one person to avoid damaging the headrail.

Cleaning Procedures

**Dusting**

- Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

**Vacuuming**

- Use a hand-held vacuum with low suction for more thorough dust removal.

**Spot-Cleaning**

- Spot-clean using a mild detergent solution (Cadence® Impressions™ only).

**Compressed Air**

- You can use compressed air or a hair dryer (cool setting) to blow the dust off your valance.

**Ultrasonic and Injection/Extraction**

- Safe for all fabrics except Cadence Motif™.
- Do not use on any other louver type.
CHILD SAFETY

WARNING

For more safety information call 1-888-501-8364 in the U.S. or 1-866-662-0666 in Canada.

Young children can STRANGLE in cord loops. They can also wrap cords around their necks and STRANGLE.

■ Always keep cords out of the reach of children.

■ Move cribs, playpens and other furniture away from cords. Children can climb furniture to get to cords.

■ Do not tie cords together. Make sure cords do not twist together and create a loop.

Cord Loop Blinds

■ Attach the cord tensioner on the cord loop to the wall or window casement. See “Attach the Vertical Cord Tensioner” on page 13. This can prevent children from pulling cord loops around their necks.

■ Hunter Douglas provides a cord tensioner installation kit with instructions for attaching the cord tensioner. For the blind to operate properly, the cord tensioner must be correctly mounted and secured.

■ Fasteners provided in the Vertical Cord Tensioner Kit may not be appropriate for all mounting surfaces. Use appropriate anchors for the mounting surface conditions.

■ Only Hunter Douglas supplied cord tensioners and hardware should be used. Replacement parts may be obtained by contacting the Hunter Douglas Customer Information Center at 1-888-501-8364.
The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

**NOTE:** In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Different warranty periods and terms apply for commercial products and applications.

### Covered by a Lifetime Limited Warranty

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

**Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.**

### Not Covered by a Lifetime Limited Warranty

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

### To Obtain Warranty Service

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

**NOTE:** In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Different warranty periods and terms apply for commercial products and applications.